



## TWO YEAR LIMITED WARRANTY

### Unlimited

During the first 30 days should Security Technical Systems, Inc products fail to perform properly due to a defect of materials or workmanship, Security Technical Systems, Inc will repair or replace said product at no charge. Simply repackage product in original packaging and ship it back to us with proof of purchase and purchase date. We will use commercially reasonable efforts to respond to requests for warranty replacement within 72 hours.

### 1st Year

We warrant the "Witness" against defects in materials and workmanship for the period stated below. During this warranty period, we will either repair or replace products that prove to be defective. We will provide these repairs at our manufacturing site. We will use commercially reasonable efforts to respond to requests for warranty repairs within 10 business days. The warranty period begins on the date of purchase of the product by the end user.

Motion Tracking Camera	Coverage
MTC-100	1st Year
MTC-200	1st Year
MTC-300	1st Year
MTC-400	1st Year

### 2nd Year

We warrant the "Witness" against defects in materials and workmanship for an additional period as stated below. During this extended warranty period, we will either repair or replace parts that prove to be defective. We will provide these repairs at our manufacturing site. We will use commercially reasonable efforts to respond to requests for warranty repairs within 10 business days. The warranty period begins on the date of purchase of the product by the end user.

Motion Tracking Camera	Coverage
MTC-100	2nd Year
MTC-200	2nd Year
MTC-300	2nd Year
MTC-400	2nd Year

### Exclusions to Warranties

This warranty does not provide coverage for any of the following:

- Improper site preparation (see Using the Witness pg. 9)
- Improper or inadequate maintenance by customer
- Unauthorized modification or service
- Theft or Vandalism
- Missing or damaged tamper proof seal
- Operation outside of the environmental specifications (see note below\*)
- Use of consumables not sold/manufactured by us (see note below\*\*)
- Normal wear and tear
- Product not being shipped in original packaging from user to manufacturer
- Damage do to shipping from user to manufacturer
- Failure to provide proof of purchase and purchase date

#### Notes

\*Due to the nature of varying outdoor environment and weather conditions when a product is used outdoors, this warranty does not provide coverage beyond the unlimited 30-day period. (see Using the witness pg. 9)

\*\*The use of equipment not sold/manufactured by us will not, by itself, affect your warranty. However, if a failure or damage to the "Witness" is found to be directly attributable to the use of equipment or supplies not sold/manufactured by us charges will apply to any repairs required for that